

New Zealand Female Pelvic Mesh Service

Te Whatu Ora has established a national service to support and care for women suffering from health complications after pelvic mesh surgery.

Our specialist team is committed to caring for women respectfully, transparently and in a supportive environment.



About our service

Women's choice is at the centre of this service. A health navigator will support you every step of the way.

Treatment and care options will be discussed with you. The service will work with you to develop your individual treatment and care plan, and treatment will only be provided if you agree.

Care and support options include continence care, chronic pain management, counselling, and surgery.

Te Whatu Ora acknowledges the pain and distress caused to women who have experienced complications as a result of pelvic mesh surgery. Designed in partnership with consumers, Māori health and Pacific health representatives, as well as clinicians, the nationwide service will be delivered through two centres – one in Ōtautahi (Christchurch) and the other in Tāmaki Makaurau (Auckland).

Our team

Our team of specialists in assessing, treating, supporting and caring for women who have health issues following pelvic mesh surgery includes

- physiotherapists
- social workers
- psychology services
- credentialed surgeons
- pharmacist
- sexual health therapist
- specialist pain medicine doctors
- occupational therapy support
- nurses
- health navigator
- dietician

How to access

After your family doctor or specialist refers you to the New Zealand Female Pelvic Mesh Service, we will contact you to set up a meeting with a Health Navigator.

This service is for women who experience complications from surgical mesh inserted as part of treatment for Stress Urinary Incontinence or Pelvic Organ Prolapse.

It does not cover women affected by mesh used for other conditions, or men.

You need to be eligible for publicly funded health and disability services, or ACC Treatment Injury cover in New Zealand in order to use this service.

Location and travel information

Women with health problems that may be related to pelvic surgical mesh can access this new service from anywhere in Aotearoa New Zealand.

Travel and accommodation support may be available for you. Your Health Navigator will be able to tell you more about this, how to access it and what it covers.

For more information visit the Te Whatu Ora website
www.tewhatauora.govt.nz